

# Target Market Determination

## All In One - Regulated Loan Standard Line of Credit

Effective date: 21 October 2022

### About this document

#### When to use this target market determination

This target market determination (TMD) seeks to offer clients, distributors and staff with an understanding of the class of clients for which this product has been designed, having regard to the client's objectives, financial situation and needs.

This document is not intended to provide financial advice. Clients must refer to the All In One - Regulated Loan Standard Line of Credit Terms which outline the relevant terms and conditions under the product.

#### Product to which this target market determination applies

This TMD applies to the All in One Regulated Loan Standard Line of Credit referred to in the following documents:

- All In One - Regulated Loan Standard Line of Credit Terms
- All In One - Conditions of Use
- All In One Account - Regulated Loan - Schedule of Standard Fees for Personal Accounts
- Rabobank Australia Limited Financial Services Guide

#### Date from which this target market determination is effective

21 October 2022.

### Class of clients that fall within this target market

The information below summarises the overall class of clients that fall within the target market for this product, based on the product's key attributes and the objectives, financial situation and needs of the client that it has been designed to meet.

#### Class of clients

The All In One - Regulated Loan Standard Line of Credit is for clients who are seeking finance for a residential owner occupied or residential investment property.

#### Product description and key attributes

The All In One Regulated Loan is a lending product that provides finance to clients for residential owner occupied and residential investment property.

The key attributes of this product are:

- Choice of variable or fixed interest rates or split loan (part variable and part fixed interest rate)

A **variable rate** means that the interest rate will increase and decrease in line with the market. This option may be more appropriate for individuals who are able to sustain repayments where the interest rate rises while benefiting where the interest rate falls.

A **fixed rate** means that the interest rate will be set for a period of time. This option may be more appropriate for individuals who want the peace of mind that the repayment amount will stay the same during the specified term. This option may not be suitable for individuals who do not want to incur a fixed rate break cost which may be payable when the fixed rate loan is repaid before maturity.

- Fixed rates available for terms of 1 month to 5 years
- Maximum loan period of up to 25 years for residential owner occupier and 15 years for residential investment
- Appropriate property security is required for the loan
- Interest only period for qualifying clients for up to 5 years. An interest only period means that the client will repay the interest that is regularly charged on the amount borrowed (the principal), but not repay the principal itself. This means that over the interest only period, no amount of principal borrowed needs to be repaid.
- Principal plus interest payments available. Principal plus interest means that the original amount borrowed (the principal) is repaid periodically as agreed e.g. monthly, and interest is charged on the principal balance owed. This means that each period, the limit is reduced by the amount of the principal due. Clients must repay amounts required to remain under their scheduled limit.
- Borrowing for residential owner occupied or residential investment purposes – (where the loan is to be used wholly or predominantly, more than 50% of the amount financed for household purposes or investment in residential property)
- Fees and Charges may apply

### Needs

The All In One Regulated Loan has been designed for clients who:

- Need to borrow funds for a residential owner occupied or residential investment property
- Prefer to hold both an agribusiness loan and residential loan with Rabobank
- Require the option to choose between a fixed interest rate, a variable interest rate or a split loan (part fixed and part variable)

### Objectives

The All In One Regulated Loan has been designed for clients who seek to purchase or refinance a residential owner occupied or investment property.

### Financial situation

The All in One - Regulated Loan has been designed for clients who:

- Are able to meet Rabobank's lending serviceability requirements
- Have the required deposit amount and provide security for the funds borrowed
- Are able to pay the associated fees and charges

### Excluded class of client

The All in One Regulated Loan has not been designed for clients who:

- Require internet and mobile banking access; or
- Are not currently serviced by a Rabobank relationship/account manager.

### Consistency between target market and product

This product is likely to be consistent with the likely objectives, financial situation and needs of the class of clients in the target market. This is based on an analysis of the key terms, features and attributes of the product and finding that these are consistent with the likely objectives, financial situation and needs of the identified class of clients.

## Applications are subject to Rabobank Approval

Applications for an All In One Regulated Loan are open on a case-by-case basis (as determined by Rabobank) to clients who meet the all of the following requirements:

- Must be a Rabobank agribusiness lending client or be related to an existing Rabobank agribusiness lending client
- Demonstrate a need for a residential or investment lending
- Be an individual or strata corporation
- Clients must be at least 18 years old

We may waive any of these requirements at our discretion.

# How this product is to be distributed

## Distribution conditions

This product has been designed to be distributed through the following means:

- Via Rabobank Branches through Rabobank Regulated Loan Specialists.

This product should only be distributed under the following circumstances:

- Where clients have an agribusiness loan (or are related to an agribusiness lending client) with Rabobank;
- Where clients meet Rabobank's lending requirements

## Adequacy of distribution conditions and restrictions

By distributing the product through our Regulated Loan Specialists, we are able to provide the client with relevant information about the product so that they are able to determine whether it meets their financial situation, needs and objectives. Only existing Rabobank agribusiness lending clients, or persons related to a Rabobank agribusiness lending client, that can demonstrate a need for residential or investment lending, will be offered this product. This makes it likely that clients who acquire the product are in the target market.

We have therefore determined that the distribution conditions and restrictions are appropriate and will make it likely that clients who purchase the product are in the class of clients for which it has been designed.

# Reviewing this target market determination

We will review this target market determination in accordance with the below:

## Next review

October 2024

## Periodic reviews

At least every two years from the previous review

## Review triggers or events

Any event or circumstances arise that Rabobank considers would suggest the TMD is no longer appropriate. This may include (but is not limited to):

- A material change to the design or distribution of the product, including related documentation;
- Occurrence of a significant dealing in the product which is not consistent with the product's TMD;
- Distribution conditions are found to be inadequate;
- External events such as adverse media coverage or regulatory attention and/or
- Significant changes in metrics, including, but not limited to complaints.

Where a review trigger has occurred, this target market determination will be reviewed within 10 business days.

# Distribution Reporting Requirements

The following reporting information is collected and monitored by Rabobank when it engages in retail product distribution in relation to this product:

Information	Description	Reporting Period
Complaints	The number of complaints, substance of complaints and general feedback relating to the product and its performance.	As soon as practicable, and in any case within 10 business days of the end of the relevant reporting period. The relevant reporting period is monthly by calendar month.
Significant dealing(s)	The date or date range of the significant dealing(s), a description of the significant dealing(s) including why it is not consistent with the TMD.	As soon as practicable, and in any case within 10 business days after becoming aware.