



Direct Debit Request Form

Talk to the world's leading food and agribusiness bank

To and in favour of
Rabobank Australia Limited
ABN 50 001 621 129 AFSL 234 700
To contact your nearest branch
please call 1300 30 30 33
www.rabobank.com.au

Please note the following:

- Mail the Direct Debit Request Form to: Reply Paid 4577, Rabobank Client Services, Sydney NSW 2001
- For further assistance call the Rabobank Client Services Unit on 1800 025 484 (8am-6pm Monday to Friday, Sydney time)

Section A Rabobank Account to be Credited

Account name

Account number

Credit Card Number

Name of Account Owner/Primary Cardholder

ABN

Postal address

State

Postcode

Section B Account to be Debited (All accounts must be Australian financial accounts)

Account name

Account number

Bank/Financial institution name

Bank/Financial institution address

BSB No.

I/We authorise and request Rabobank Australia Limited ("Rabobank") (User 166101) to draw from this account the amounts specified in Section C below.

Section C Payment Details

All amounts as instructed from time to time by Signatories to the Account in Section A above.

OR

All amounts payable in relation to the Account in Section A above, including an amount equivalent to interest due, as and when the amounts become payable/are paid.

OR

Credit card payments only: Monthly Payment schedule

Minimum payment – The amount shown on your monthly credit card statement as the *minimum payment due* will be paid.

Full payment – The full amount shown on your monthly credit card statement as the *closing balance* will be paid.

Fixed payment – Must be greater than 2% of your credit limit request. \$

The *minimum payment* due is calculated as equal to 2% of the closing balance (rounded up to the nearest dollar) or \$20, whichever is greater - plus the greater of any unpaid past due amounts from previous statements or any amount that exceeds the credit limit.

Section D Authorisation by Signatories of Account to be Debited

I/We warrant that I/we can authorise the debiting of the account in Section B above in accordance with this Direct Debit agreement, and I/we hereby authorise that Account to be so debited. I/We have read and agree to the Direct Debit Service Agreement overleaf.

Signature

Signature

Name

Date

Name

Date

Continued next page: Direct Debit Request Service Agreement

Office Use Only		
CIS/CMS No.	Client/Account Number	
<input type="text"/>	<input type="text"/>	
Branch	Account manager	
<input type="text"/>	<input type="text"/>	
<input type="checkbox"/> Submission document certified as original		
Bank Officer Signature	Bank Officer Name	Date
<input type="text"/>	<input type="text"/>	<input type="text" value="/ /"/>



Direct Debit Request Service Agreement

Talk to the world's leading food and agribusiness bank

Rabobank Australia Limited
ABN 50 001 621 129 AFSL 234 700

To contact your nearest branch
please call 1300 30 30 33

www.rabobank.com.au

1. Drawing Arrangements

- a) The details of your drawing arrangements are contained in the Direct Debit Request Form ("DDR").
- b) The Facility Agreement with Rabobank (the "Facility Agreement") also governs your drawing arrangements.
- c) Where the due date for payment is not a business day, Rabobank will draw from your nominated financial institution account on the next business day. If you are uncertain as to when the debit will be processed to your account, you should enquire directly with your financial institution.
- d) If a drawing is dishonoured by your financial institution, Rabobank reserves the right to charge interest and fees in accordance with the Facility Agreement.
- e) Rabobank reserves the right to cancel drawing arrangements if a drawing is dishonoured by your financial institution, and to arrange with you an alternate payment method.
- f) You should check your account details on the DDR against a recent statement from your financial institution and, if uncertain, check with that institution.

2. Altering the Drawing Arrangements

- a) Rabobank will give you at least 14 days' notice in writing if there are changes to the terms of the drawing arrangements.
- b) Subject to the terms and conditions of the Facility Agreement, you may alter the drawing arrangements. Such advice should be received by us at least 7 working days before the draw date for any of the following:
 - stopping an individual drawing
 - deferring a drawing
 - suspending future drawings
 - altering the DDR Form
 - cancelling the drawings completely.

Such advice must be in writing and addressed to Rabobank Client Services, GPO Box 4577, Sydney NSW 2001. Alternatively, you can contact your financial institution.

3. Our commitment to you

Rabobank will keep information relating to your nominated financial institution account confidential, except where required for the purposes of conducting direct debits with your financial institution or determining any dispute relating to a drawing.

4. Your commitment to us

It is your responsibility to:

- a) Ensure your nominated account can accept direct debits. Direct debiting is not available on the full range of bank accounts. If in doubt you should refer to your financial institution.
- b) Ensure there are sufficient clear funds available in the nominated account to meet each drawing on the due date.
- c) Advise us if the nominated account is transferred or closed, or the account details change.
- d) Ensure that persons authorised on the nominated financial institution account sign the DDR Form.

5. Your rights

Where you consider that a drawing has been initiated incorrectly, you should contact:

Rabobank's Client Services on 1800 025 484 or
GPO Box 4577
Sydney NSW 2001

A response will be provided within 3 working days. If this response does not resolve the issue, you will be given details of our further dispute resolution process.

Alternatively, you can contact your financial institution.