Rabobank

October 2026

Regular Payments Listing & Switching Request

We're here to help

Rabobank Australia Limited
ABN 50 001 621 129 AFSL 234 700

To contact the Client Services team please call 1800 025 484

www.rabobank.com.au

The purpose of this form is for customers to authorise Rabobank Australia Limited to request a 13-month Regular Payments List from their current financial institution for the purpose of assisting with switching Direct Debit and Direct Credit arrangements to Rabobank Australia Limited and/or cancelling any that are no longer required. Please complete and return the form to:

• Email: *Sydney.client.services@rabobank.com*

For further assistance call Rabobank Client Services on 1800 025 484 (6am-8pm Monday to Friday, Sydney time).

Section A Customer Details

Customer Name(s)

Email address (for delivery of the Regular Payments List)

Contact Phone Number

Section B Current (old) account details

Name of Current Financial Institution

Account Name

BSB No. ☐☐☐–☐☐☐

Account Number ☐☐☐☐☐☐☐☐☐

Section C Rabobank account details (new account)

Account Name

BSB No. ☐☐☐–☐☐☐

Account Number ☐☐☐☐☐☐☐☐☐

Section D Regular Payments List Authority (Fields marked with an * (asterisk) are mandatory)

By signing this form, I/We authorise Rabobank Australia Limited to:

* ☐ Request a 13-month Regular Payments List from my/our current Financial Institution for the Account listed in Section B; and
* ☐ Receive that Regular Payments List for the purpose of assisting with Switching or Cancelling my/our Direct Debit and Direct Credit arrangements.

I/We acknowledge that:

• The Regular Payments List may contain my/our personal information;
• I/We are authorised to operate the account listed in Section B; and
• The Account listed is a Personal Account held in my/our name(s).

Section E What would you like Rabobank to do?

Please select one option:

☐ Switch all eligible Direct Debits and Direct Credits to my/our Rabobank Account Details listed in Section C.

☐ Send me the Regular Payments List only, so I can review it and decide which payments I would like to switch and/or cancel.

If I/We have selected to Switch Payments, I/we authorise Rabobank Australia Limited to:

• Notify relevant Direct Debit and Direct Credit Users (or their financial institutions) of my/our Rabobank Account Details.
• Instruct and authorise those Direct Debit and Direct Credit Users (or their financial institutions) to switch my/our payments using any updated Rabobank Account Details provided.

If I/We have selected to review the Regular Payments List before providing further instructions, I/we authorise Rabobank Australia Limited to act on my/our subsequent verified instructions identifying the Direct Debits and Direct Credits I/we want switched or cancelled.

I/We authorise Rabobank Australia Limited to prepare and submit the applicable notices of variation or cancellation on my/our behalf and to provide a copy of this signed authority where required to action my/our instructions.

Section F Important Information

- This services applies to Direct Debits and Direct Credits only.
- Periodical Payments, BPAY Payments, Pay Anyone Payments, and Debit or Credit Card arrangements are not included and must be updated by you directly.
- The Regular Payments List may not include one-off payments, and some cancelled arrangements may appear.
- Rabobank relies on the information provided by your previous bank when preparing the Regular Payments List. Please let us know if you become aware of any errors as soon as possible.
- You should keep enough funds in your current account until you are confident that all requested changes have been completed.
- The Regular Payments List will be sent by email only to the address provided in Section A.

Section G Signatures (digital signatures are not accepted)

Name	Date	Name	Date
	/ /		/ /

Signature

Signature