

How to guide

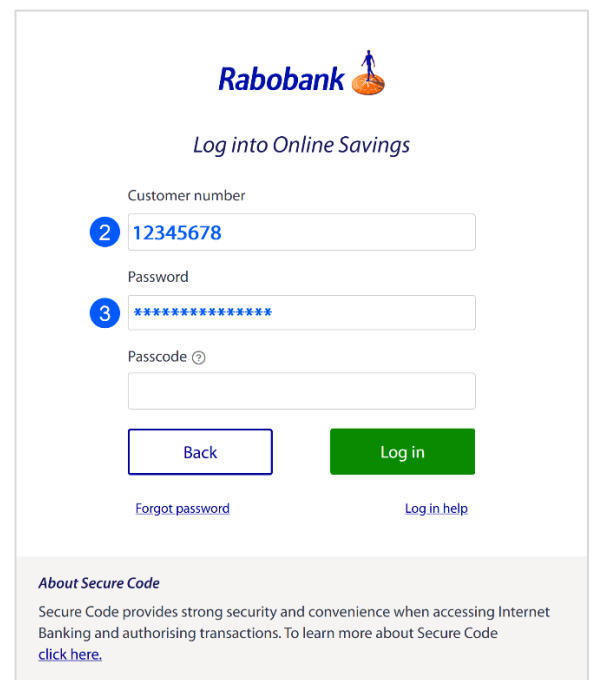
Logging in to Internet Banking

There are slight visual variations for iOS vs Android devices.

Step 1: Open the Rabobank Online Savings Internet Banking website

Step 2: Enter the customer number for the account you wish to access

Step 3: Enter the password for this customer number



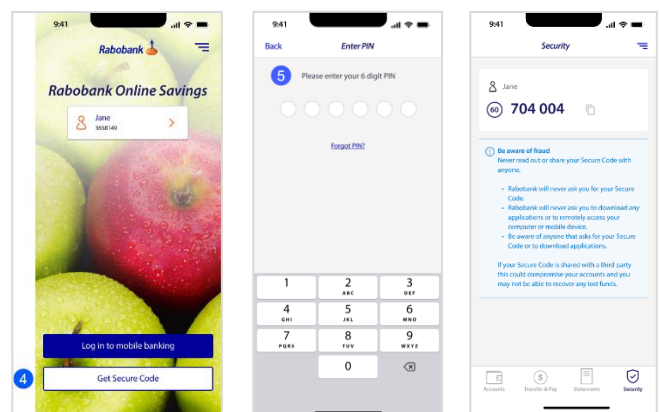
The login screen for Rabobank Online Savings. It features the Rabobank logo at the top, followed by the text 'Log into Online Savings'. Below this are three input fields: 'Customer number' (with a blue circle containing the number 2 and the value '12345678'), 'Password' (with a blue circle containing the number 3 and masked characters '*****'), and 'Passcode' (with a small eye icon). There are 'Back' and 'Log in' buttons at the bottom. Below the buttons are links for 'Forgot password' and 'Log in help'. At the bottom of the screen is a section titled 'About Secure Code' with a brief explanation and a 'click here' link.

Step 4: To generate the Secure Code from your mobile app. Click 'Get Secure Code'

Step 5: Enter your 6 digit PIN

This will open the Security tab and show the Secure Code

Note: This code changes every 60 seconds




Three mobile app screens showing the Secure Code process. The first screen shows the 'Rabobank Online Savings' app with a 'Get Secure Code' button. The second screen shows the 'Enter PIN' screen with a 6-digit PIN input field and a numeric keypad. The third screen shows the 'Security' tab with the Secure Code '704 004' and a warning about the code's validity.

Step 6. Return to your Internet Banking log in screen

Step 7. Enter your Secure Code that was generated by your mobile app

Step 8. Click 'Log in'



Log into Online Savings

Customer number

12345678

Password

Passcode ⓘ

7 123456

Back

Log in 8

Forgot password

Log in help



About Secure Code


Secure Code provides strong security and convenience when accessing Internet Banking and authorising transactions. To learn more about Secure Code [click here](#).

Step 9. You are now logged in to Internet Banking

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+ Open a new savings or Term Deposit account

Savings		Available ⓘ	Current balance
	High Interest Savings Account 142-201 123456700	\$15,653.55	\$15,653.55
	PremiumSaver 142-201 123456701	\$30,982.22	\$30,982.22

Term deposits		Show matured term deposits >	Show interest rates >	Current balance
	1 year AA15365AH331 Maturity date: 2 Nov Auto reinvest: Yes			\$50,000.00
Summary balance				\$96,635.77