How to guide

Setting up your password

This guide is applicable if you are registering for Secure Code and do not have a password.

There are slight visual variations for iOS vs Android devices.
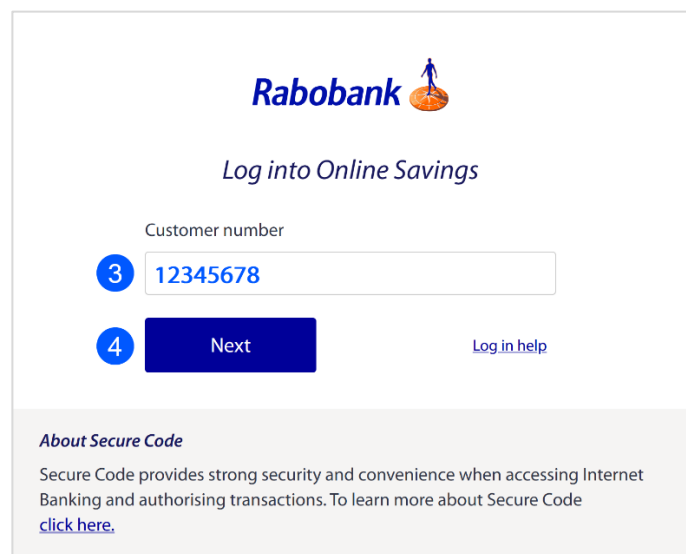
How to set up the password

Step 1: Open the Rabobank Online Savings Internet Banking website

Step 2: Select 'Log in with Secure Code'

Step 3: Enter the customer number for the account you wish to access

Step 4: Select 'Next'

Rabobank
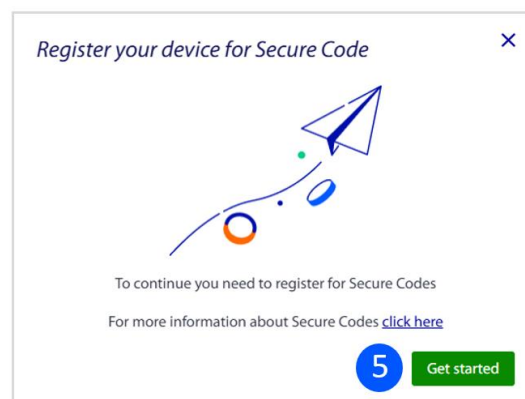
Log into Online Savings

Customer number

3 12345678

4 Next   Log in help

About Secure Code

Secure Code provides strong security and convenience when accessing Internet Banking and authorising transactions. To learn more about Secure Code click here.
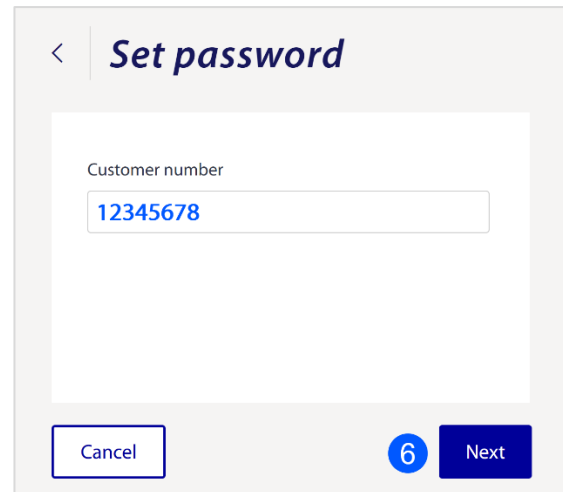
Step 5: Select 'Get started'

Register your device for Secure Code   ✕

To continue you need to register for Secure Codes

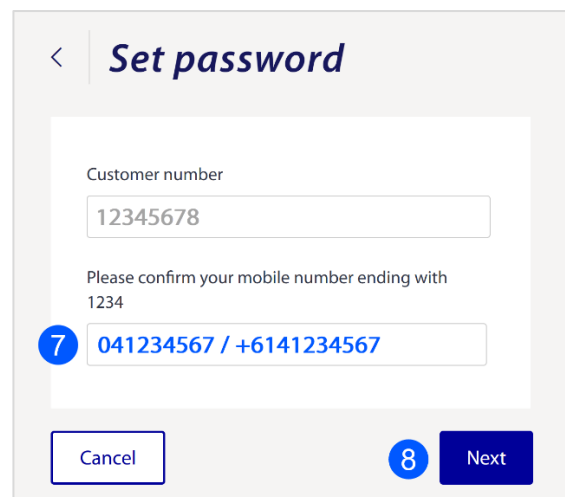For more information about Secure Codes click here

5 Get started

Step 6: Confirm the customer number has been entered correctly and select 'Next'

Set password

<

Customer number

12345678

Cancel   6 **Next**

Step 7: Enter your mobile number

Note: Ensure mobile number used matches the last 4 digits shown on your screen

Step 8: Select 'Next'

Set password

<

Customer number

12345678

Please confirm your mobile number ending with 1234
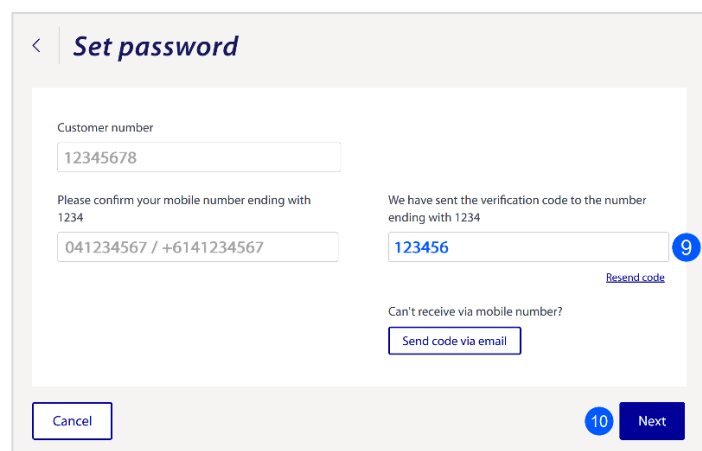
7 041234567 / +6141234567

Cancel   8 **Next**

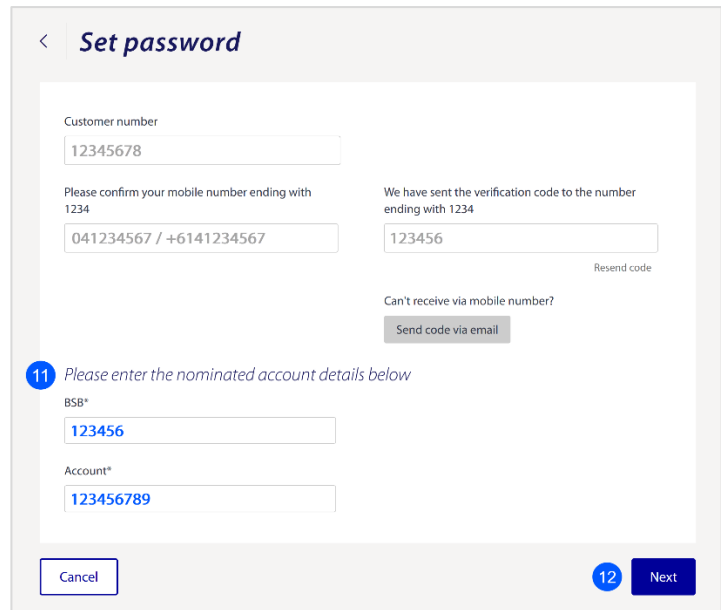Step 9: Enter the verification code that has been sent from Rabobank to your mobile number

Note: You can select the button 'Send code via email' if you prefer to receive the verification code via email.

Step 10: Select 'Next'

Set password

<

Customer number

12345678

Please confirm your mobile number ending with 1234

041234567 / +6141234567

We have sent the verification code to the number ending with 1234

123456   9

Resend code

Can't receive via mobile number?

Send code via email

Cancel   10 **Next**

For more information visit rabobank.com.au/online-savings-secure-code
Rabobank Australia Limited

Step 11: Enter the nominated account details

Step 12: Select 'Next'

Set password

Customer number

12345678

Please confirm your mobile number ending with 1234

041234567 / +6141234567

We have sent the verification code to the number ending with 1234

123456

Resend code

Can't receive via mobile number?

Send code via email

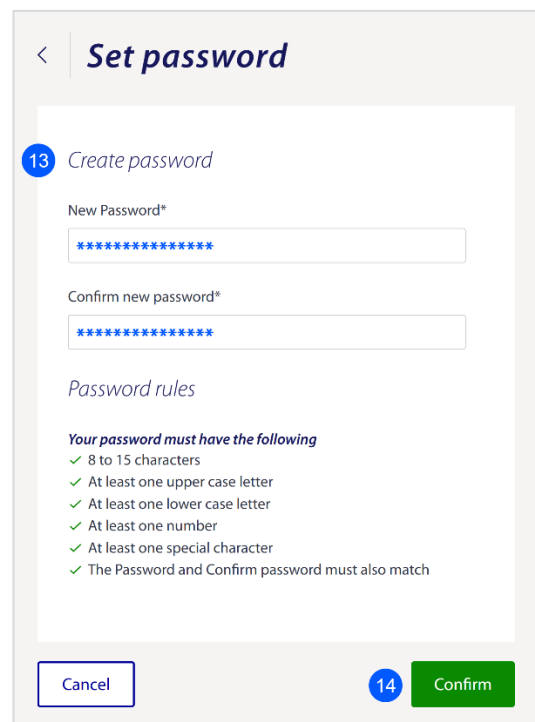**11** *Please enter the nominated account details below*

BSB*

123456

Account*

123456789

Cancel   **12** Next

Step 13: You will be prompted to create a password

Note: Password criteria must be met as shown under 'Password rules' instructions. As you meet the criteria, it will show a green tick

Step 14: Select 'Confirm'

Set password

13 *Create password*

New Password*

****

Confirm new password*

****

Password rules

Your password must have the following
✓ 8 to 15 characters
✓ At least one upper case letter
✓ At least one lower case letter
✓ At least one number
✓ At least one special character
✓ The Password and Confirm password must also match

Cancel   **14** Confirm

Step 15: You will be prompted to register for Secure Code

Register your device for secure code (15) ✕

Simply scan the below code to download the Rabobank Online Savings app and follow the instructions to continue the registration process.

For more information about Secure Codes, click here

Download on the App Store

GET IT ON Google Play

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Okay