How to guide

Setting up your password

This guide is applicable if you are registering for Secure Code, do not have a password and cannot access your Digipass.

There are slight visual variations for iOS vs Android devices.

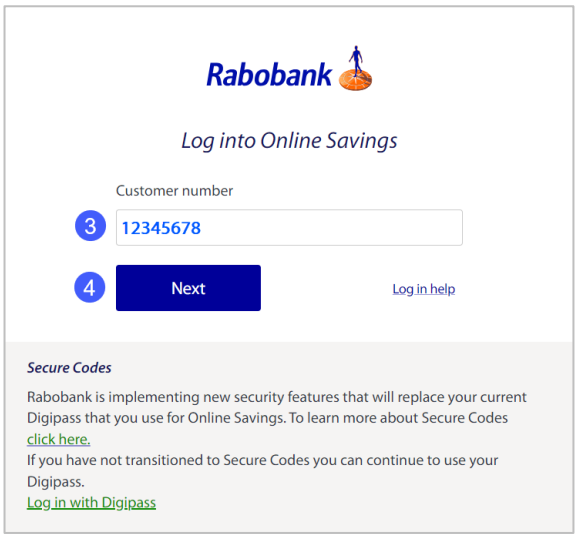
How to set up the password

Step 1: Open the Rabobank Online Savings Internet Banking website

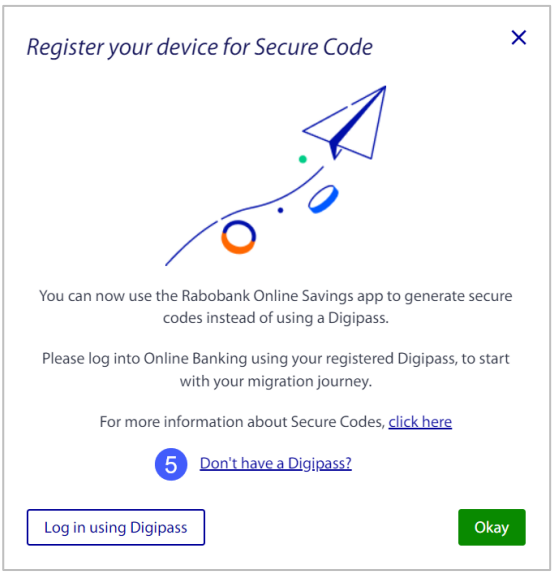
Step 2: Select ‘Log in with Secure Code’

Step 3: Enter the customer number for the account you wish to access

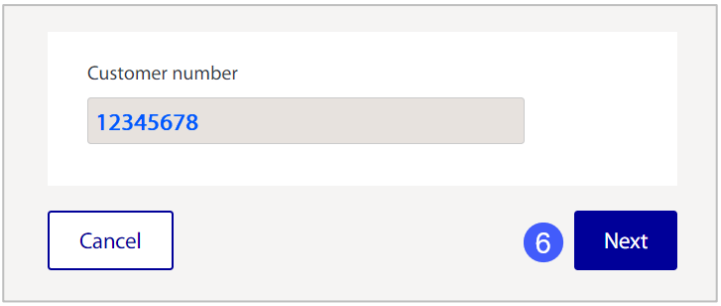
Step 4: Select ‘Next’



Step 5: Select ‘Don’t have a Digipass?’



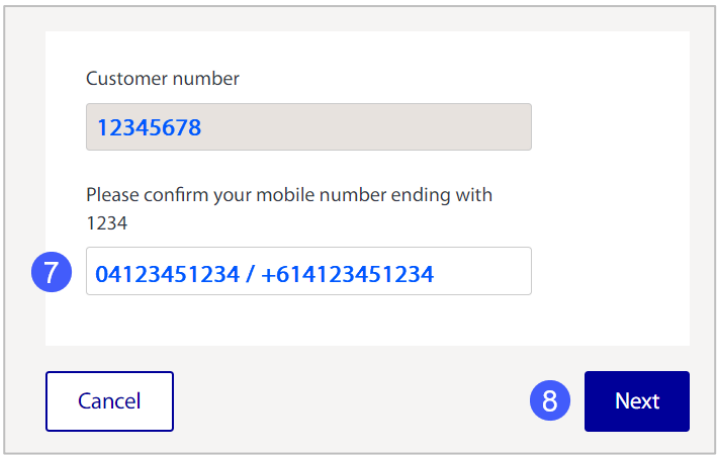
Step 6: Confirm the customer number has been entered correctly and select 'Next'



Step 7: Enter your mobile number

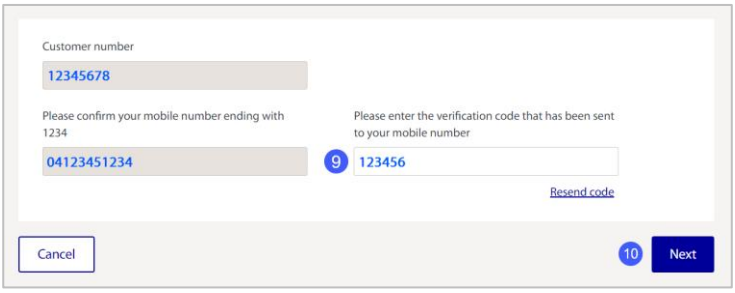
Note: Ensure mobile number used matches the last 4 digits shown on your screen

Step 8: Select 'Next'



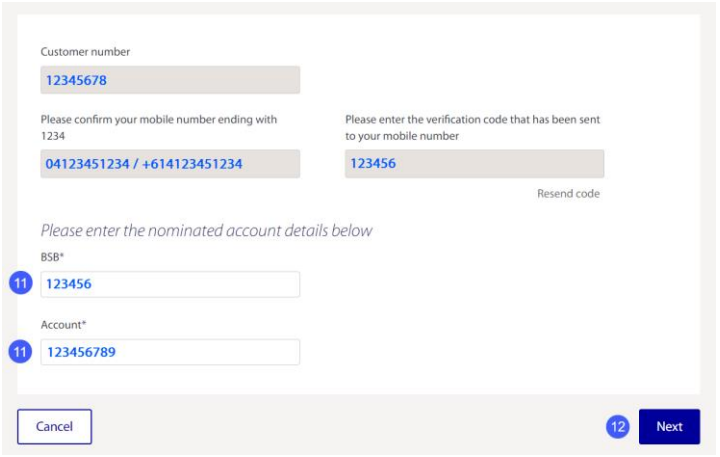
Step 9: Enter the verification code that has been sent to your mobile number

Step 10: Select 'Next'



Step 11: Enter the nominated account details

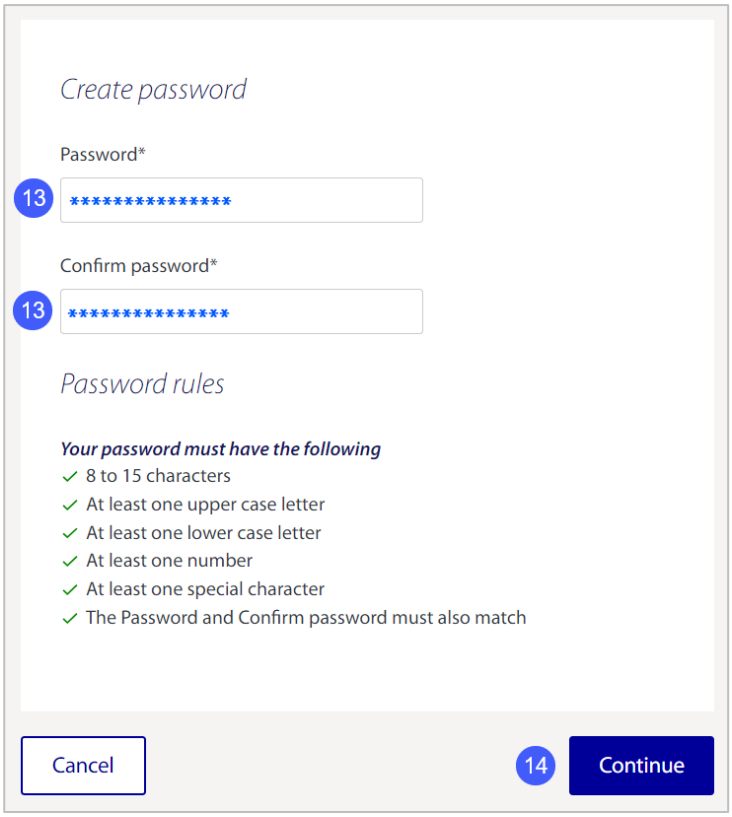
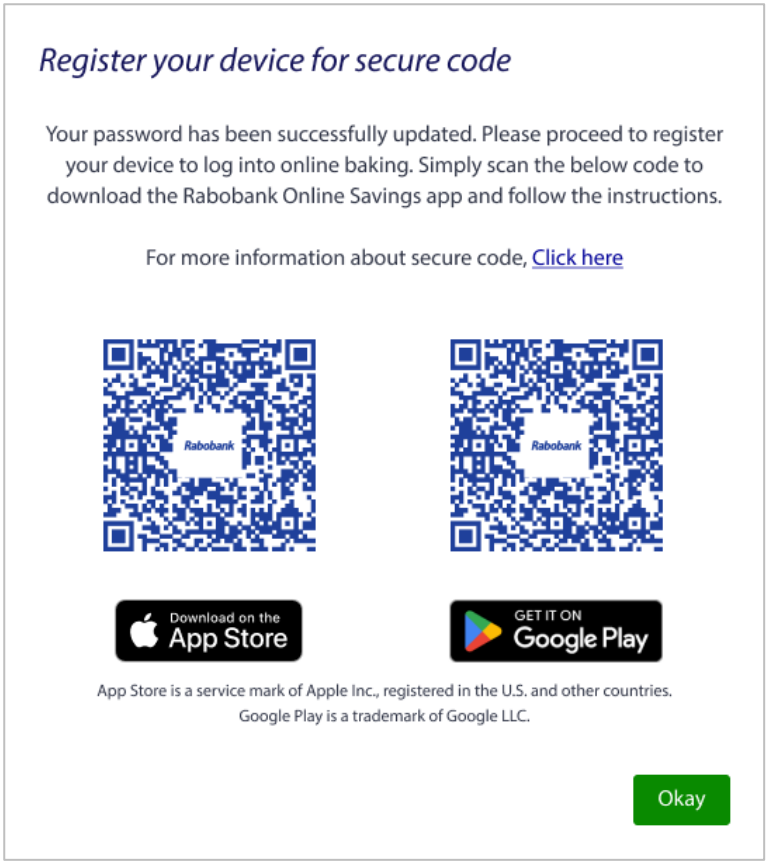
Step 12: Select 'Next'



Step 13: You will be prompted to create a password

Note: Password criteria must be met as shown under instructions. As you meet the criteria, it will show a green tick

Step 14: Select 'Confirm'



Step 15: You will be prompted to register for Secure Code