Rabobank



How to guide

Registering your mobile device for Secure Code

MORE INFO *Please refer to more information about Secure Code at www.rabobank.com.au/support/agribusiness-banking-secure-code*

MORE INFO **FAQ:** How do I access my account if I don't have a mobile device or my device is not compatible with the app?

Note: This guide is only for customers who have already transitioned to Secure Code. Please have your username ready.

Step 1:
Open the Rabobank Agribusiness AU app and select ***'Register this device'***.



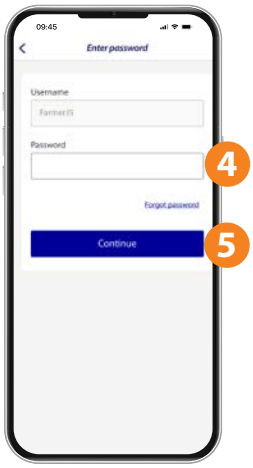
Step 2:
Enter the username for the account you wish to access.

Step 3:
Select ***'Continue'***.

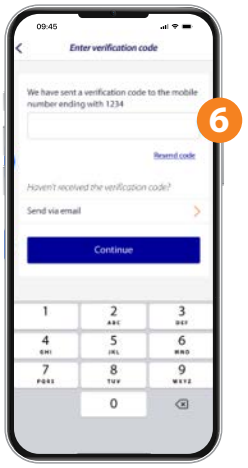


Step 4:
Enter the password for the account.

Step 5:
Select ***'Continue'***.



Step 6:
Rabobank will send you a verification code to your registered mobile number. Enter that code in the field that is displayed. Then select ***'Continue'***.



MORE INFO **FAQ:** What is a Secure Code?
How can I register for Secure Code?

Note: If required, select ***'Resend code'*** to receive the message again.

Note: You can select the button ***'Send via email'*** if you prefer to receive the verification code via email.

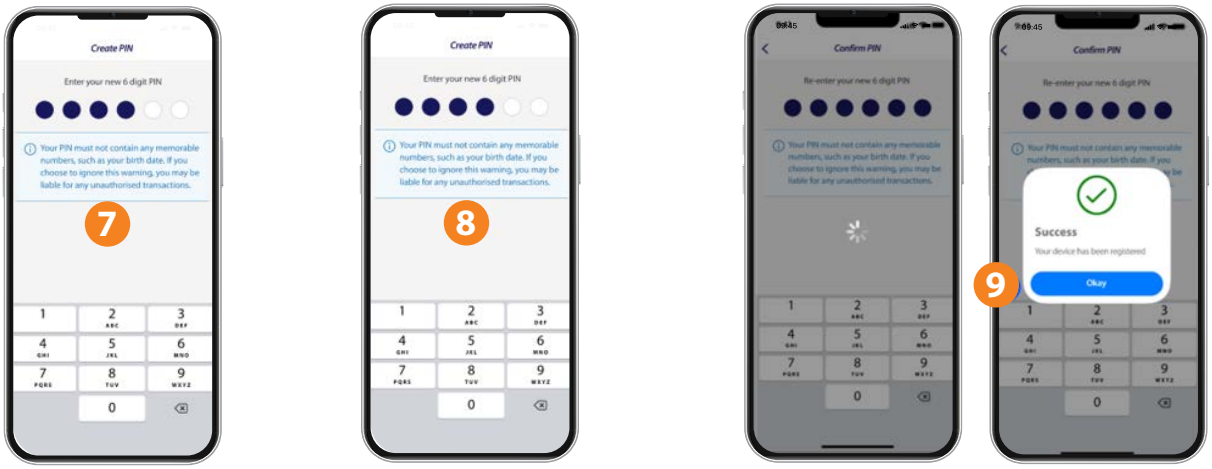
The images shown in this guide depict screens from an IOS device. There are slight visual variations on Android devices. The minimum supported version of operating systems is the current and last two major versions of each operating system. This is in line with official support by Apple and Google.

Once you've entered the verification code you will be prompted to enter a new 6-digit PIN for your app.

Step 7:
Enter your new 6-digit PIN.

Step 8:
Re-enter your new 6-digit PIN to confirm.

Step 9:
Your mobile device is now registered. Select ***'Okay'***.

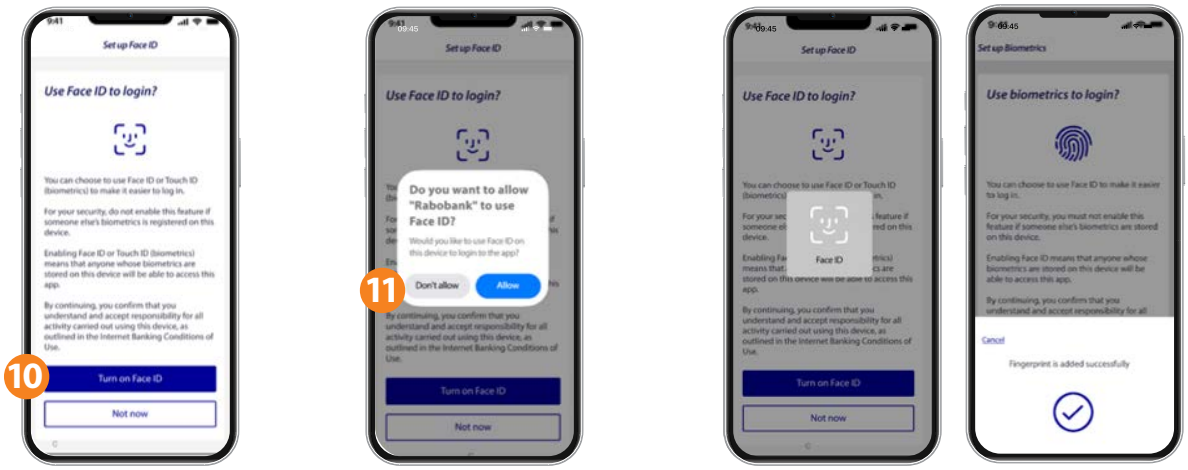


After setting up your 6-digit PIN and registereing your mobile device, you may be prompted to set up Face ID / biometric login.

Step 10:
Select ***'Turn on Face ID'.***

Step 11:
Select ***'Allow'***.

Your mobile device can then use biometrics (such as Face ID for iOS or fingerprint for Android) or your Mobile app PIN to authenticate you and log in to the Rabobank Agribusiness AU app.



Note: You can select the button ***'Don't allow'*** if you prefer to use your 6-digit PIN to log in to the device app.

Note: Biometrics are an optional feature that can make logging in quicker and easier.
Options may vary between iOS and Android devices. If you don't wish to set up biometrics at this stage, select '***Not now***'.