

Request to replace your Digipass

Talk to the world's leading food and agribusiness bank

October 2023

Rabobank Australia Limited ABN 50 001 621 129 AFSL 234 700

For further assistance: Phone: 1800 445 445 Email: clientservicesAU@rabobank.com

www.rabobank.com.au

Complete and submit the form through either of these channels:

- Email: clientservices AU@rabobank.com
- Mail: Reply Paid 4715, Rabobank Online Savings, Sydney NSW 2001

For further assistance contact the Rabobank Call Centre on 1800 445 445 (6am - 8pm Monday to Friday, Sydney time)

Please complete this form if your Digipass is lost or broken. You must answer all questions on this form. If your Digipass is blocked (i.e. screen says "LOCK" or "LOCK-PIN"), or is displaying anything else on the screen, please contact us on 1800 445 445 between the hours of 8am and 7pm (Sydney time) Monday to Friday to unblock it.

IMPORTANT: The Digipass will be posted to the address we have on file. If your address has changed, please also complete the change of address field at the bottom of this form. Please note: We will require evidence of any new addresses in the form of a copy of a utilities bill, bank statement or equivalent.

		tory)	
Title: Mr Mrs Miss Dr			
First Name	Middle Nar	me	
Surname			Date of Birth
			/ /
Customer Number Account number 1 4 2 – 2	0 1 -		
Section B What Happens Next?			
1. We might contact you to verify the authenticity of this request.			
2. Your replacement Digipass will be posted to you within two busin	ess days of us receiving	this form.	
 Once you receive your Digipass please go online to www.Raboba your secure PIN sent to you directly either via email or SMS. Keep replacement Digipass for the first time. 			
Section C Acceptance			
This request can only be signed by the owner or authorised signatory	y of the Customer Num	ber indicated above.	
Name	Date	Signature	
	/ /		
	/ /		
	1 1		
Section D New Address Details	/ /		
We require evidence of any new addresses in the form of a copy of a	utilities bill, bank staten	nent or equivalent.	
We require evidence of any new addresses in the form of a copy of a Residential address:	utilities bill, bank staten	nent or equivalent.	
We require evidence of any new addresses in the form of a copy of a	utilities bill, bank staten	nent or equivalent.	
We require evidence of any new addresses in the form of a copy of a desidential address: Address		nent or equivalent.	Postroda
We require evidence of any new addresses in the form of a copy of a Residential address:	utilities bill, bank staten	nent or equivalent.	Postcode
We require evidence of any new addresses in the form of a copy of a desidential address: Address		nent or equivalent.	Postcode
We require evidence of any new addresses in the form of a copy of		nent or equivalent.	Postcode