



Rabobank

September 2022

Additional Customer Information for Individuals

Talk to the world's leading food and agribusiness bank

Rabobank Australia Limited
 ABN 50 001 621 129 AFSL 234 700
 Australian Credit Licence 234 700

For further assistance:
Phone: 1800 792 812
Email: kycau@rabobank.com
www.rabobank.com.au

Section A Account Details

1. Please provide your account details:

Account name

Customer number (used to log into Rabobank Online Savings Internet Banking)

Adviser name (if applicable)

2. Your occupation (if retired or currently not working, please advise of either and let us know your previous occupation as well)

3. Please provide a detailed explanation of your Source of Funds.

Your 'Source of Funds' are the funds to be used in the relationship with Rabobank. Include the activities that generate the funds to be used and the method through which the funds will be transferred. For example, salary transferred from a transactional account at another Australian Financial Institution.

4. Please provide a detailed explanation of your Source of Wealth.

Your 'Source of Wealth' is the origin of your total wealth, including wealth and investments held outside of Rabobank. For example, Savings from employment income, Property sale, Loan, Inheritance, Company ownership, Company profits, Company sale or sale of an interest in a company, or Gift).

5. Please provide all countries of which you are a citizen, including Australia.

'Citizen' means a legally recognised subject or national of a country, whether native or naturalised. You can be a citizen of more than one country.

Please list all countries

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Account name

Customer number

6. Have you lived in any countries outside of Australia in the last three years?

'Lived' refers to a country where you have resided for a period of three months or more. This may be different to your country of tax residency.

Yes No

If **Yes**, please list all countries

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

7. Do you have any personal or business dealings in any overseas countries?

'Personal dealings' may include regular/infrequent travel overseas (more than three times annually); and regular personal transactions to overseas countries. 'Business dealings' may include work; regular/frequent travel overseas; the sale or purchase of goods and payments.

Yes No

If **Yes**, please list all countries

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

8. Do you currently hold:

(a) More than 5 commercial or residential investment/real estate properties (other than for your own personal use)?

Yes No

(b) Commercial or residential investment/real estate property(s) (other than for your own personal use) valued greater than \$2.4 million AUD?

Yes No

Note: If **Yes** is answered for either 8a or 8b, please complete question 9.

9. Is Rabobank involved in financing or receiving rental income/lease income for the commercial or residential investment/real estate property(s)?

Yes No If **Yes**, please complete the Commercial Property Questionnaire - Individuals form

Note: Agricultural leasing is not considered to be commercial property if it used for agricultural purposes.

Section B Additional Questions regarding your account

10. What is your main savings goal of your Rabobank Online Savings account? (we would like to know what you're saving for eg. for retirement, emergencies, purchasing a property)

11. How regularly do you think you'll transact on your account?

Weekly Monthly Annually Occasionally

12. How much do you think you'll be depositing according to the above frequency in dollar amount?

\$

Account name

Customer number

13. Are you expecting deposits from accounts other than your verified linked account?

Yes No

If **Yes**, please provide further details below

Section C Checklist

Thank you for completing the customer information form. If have any questions or need further information please visit our due diligence page at: www.rabobank.com.au/due-diligence/. We may reach out to clarify and/or ask you to provide further details or supporting documents.

To complete the process, we now need you to send us the following documents:

Completed and signed 'Additional Customer Information' form (this form)

Commercial Property Questionnaire (if applicable)

Privacy Notice

By signing this form, you understand and acknowledge that Rabobank Australia Limited ('Rabobank') will collect, use, hold, and disclose your personal data provided in this form, and at any time during our relationship with you, to comply with our legal obligations.

Compliance with laws

Your personal data may be shared in order to comply with applicable laws such as the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth), and the Anti-Money Laundering and Counter-Terrorism Financing Rules Instrument 2007 (No. 1). This ensures your security and integrity as well as the security and integrity of the bank and the financial sector. We therefore require personal data to carry out the above purpose. If all the data we have requested in this form or otherwise in connection with this form, as well as throughout our ongoing relationship with you, is not provided, we may not be able to continue providing the service to you and may be required to close any account held by you.

Rabobank will only transfer and disclose the data in this form (including personal data) outside Australia to other members of the Rabobank Group for reporting and compliance purposes (including regulatory and legislative requirements of any Group member) and, if required by law, to government or regulatory bodies (including in The Netherlands and the European Union) which have authority over any members of the Rabobank Group.

The Privacy page on our website at www.rabobank.com.au contains our Privacy Policy. The Policy sets out in more detail how we collect, handle and use personal data in the course of our business. The Policy also contains information about your individual rights such as access to and correction of the personal data we hold and also about how you may complain to us or the Office of the Information Commissioner about a breach of your privacy and how we deal with such a complaint.

Section D Authorisation and acknowledgement

I declare all information provided is accurate and complete.

Name of Signatory

Relationship to the account

Signature

Date

Return completed form to: Mail: **Rabobank Online Savings, Reply Paid 4715, Sydney NSW 2001** OR Email: kyc.au@rabobank.com
(NOTE: This is a Reply Paid mailbox)